COVID Testing
How do I get my results?

LoZoLABS
21st century testing solutions

S&G Labs
COVID FREE HAWAII
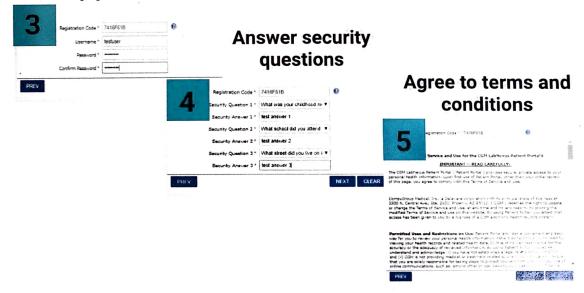
1 Locate the registration email

Check your email account for your registration code from email address: portal@labnexus.net. If you do not see this email, please check your spam folder. THIS EMAIL WILL BE SENT 24 -32 HOURS AFTER YOUR SAMPLE WAS COLLECTED. If the 32 hour time frame has been met and you still can not find the email, contact COVID Free Hawaii by phone: 808-900-7474.

2 Follow the link in the email

The registration code used to access your results are in the email. This code is NOT the same number as your pre-registration code. The name and date of birth must match the information we have in our system to successfully link your account. Enter your personal account information and write it down. Our facilities are unable to view or change this information.

Set up your account

3

Registration Code * 7416F61B
Username * testuser
Password * ••••••••
Confirm Password * ••••••••

PREV

Answer security questions

4

Registration Code * 7416F61B
Security Question 1 * What was your childhood n ▼
Security Answer 1 * test answer 1
Security Question 2 * What school did you attend ▼
Security Answer 2 * test answer 2
Security Question 3 * What street did you live on i ▼
Security Answer 3 * test answer 3

PREV   NEXT   CLEAR

Agree to terms and conditions

5

Registration Code * 7416F61B

Service and Use for the CGM LabNexus Patient Portal®

IMPORTANT -- READ CAREFULLY:

The CGM LabNexus Patient Portal (Patient Portal) provides secure, private access to your personal health information. Upon first use of Patient Portal, other than your initial review of this page, you agree to comply with this Terms of Service and use.

CompuGroup Medical Inc., a Delaware corporation with its principal place of business at 3300 N. Central Ave., Ste. 2100, Phoenix, AZ 85012. (CGM) reserves the right to update or change the Terms of Service and Use, at any time and for any reason, by posting the modified Terms of Service and use on this website. By using Patient Portal, you attest that access has been given to you by a licensee of a CGM electronic health records system.

Permitted Uses and Restrictions on Use. Patient Portal provides a convenient and easy way for you to review your personal health information. Patient Portal is not a method for viewing your health records and related health data. CGM is not responsible for the accuracy of the adequacy of reviewed information by using Patient Portal. You understand and acknowledge (i) you have not established a legal relationship, and (ii) CGM is not providing medical or treatment related advice and you agree that you are solely responsible for taking steps to protect yourself from unauthorized use of online communications, such as, among other things, keeping your password

PREV

6 Use the "Print PDF" or paper icon to view or print results

Results will open in a separate tab. Please check that your browser has not blocked the new tab from opening. This is often indicated by a red icon appearing in the top right corner of your browsing window. If your results are not yet available, return to the portal and use the account information and log in that was set up during registration.